



## MASON COUNTY FIRE DISTRICT #4

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TITLE:           **COMPASSIONATE BILLING**          

CHAPTER:       2000            NUMBER:       2045            APPROVED:       06-02-2009      

APPROVED:           **Signature on file**                Bob Burbridge, Chief

### **Scope:**

All EMS Customers

### **Purpose:**

This policy is to convey a compassionate message to all users of Fire District #4's EMS program and transport service.

### **Policy:**

No one will EVER be denied necessary medical transport service due to either their inability to pay or a lack of insurance.

All consumers of ambulance services will be asked, in writing, to provide information regarding available insurance coverage. All consumers of ambulance services will receive written notification of the value of services received and notice of billing forwarded to their insurance(s).

Compassionate billing is intended to eliminate or minimize out-of-pocket expenses for ambulance services received by our EMS customers. The Fire District regards taxes paid by our residents as inclusive of co-pays and/or deductibles for ambulance service for all persons living in a taxpaying household.

Any resident lacking health insurance may submit a waiver request, stating a financial hardship. A good faith statement made by the resident regarding household income level will suffice.

The Fire District's billing company will not pursue payment recovery through a debt collection agency without express authorization of Fire District #4.

Non-residents of Fire District #4 will receive a bill, but these non-residents may also apply for financial hardship waiver.